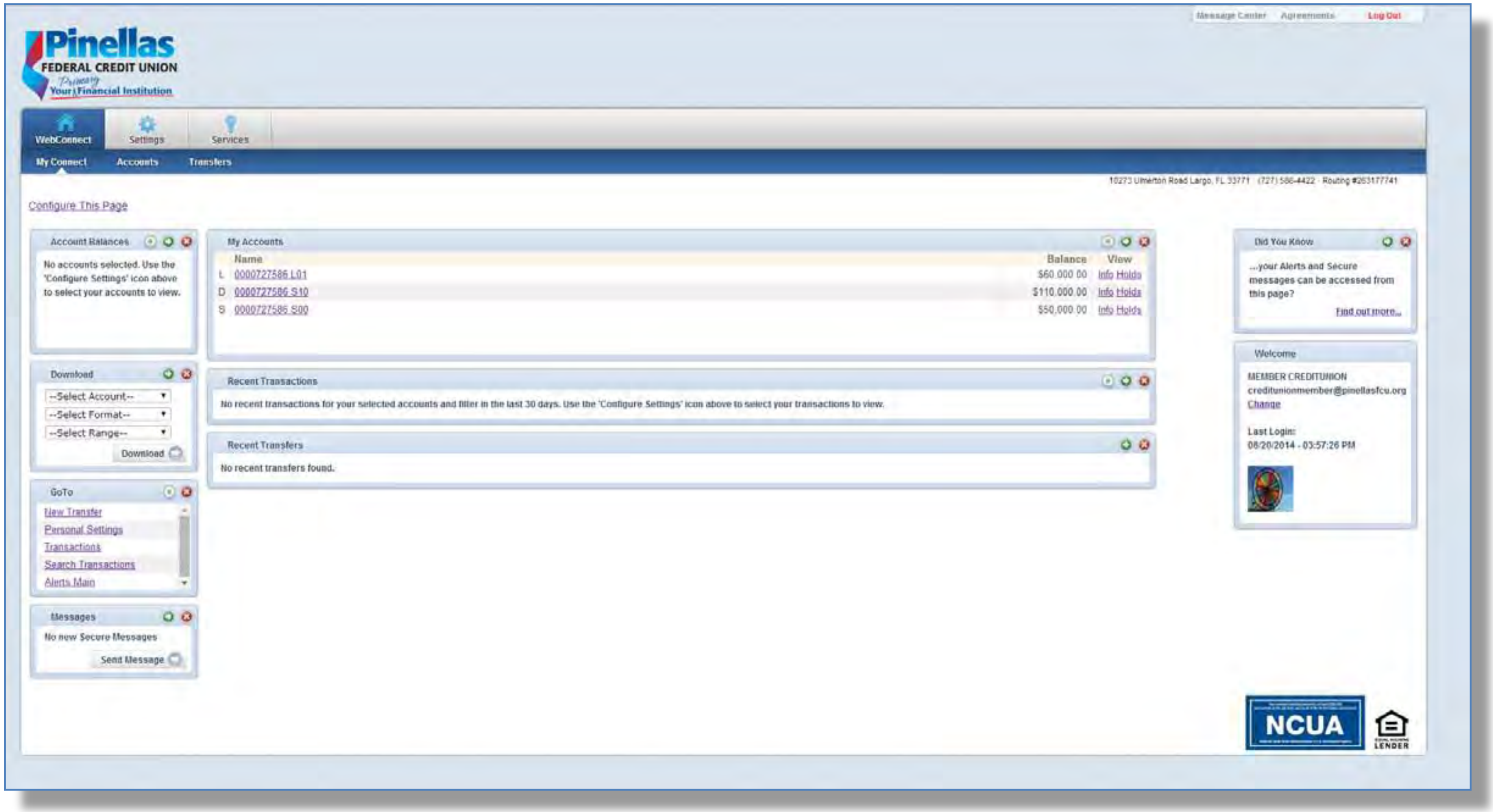
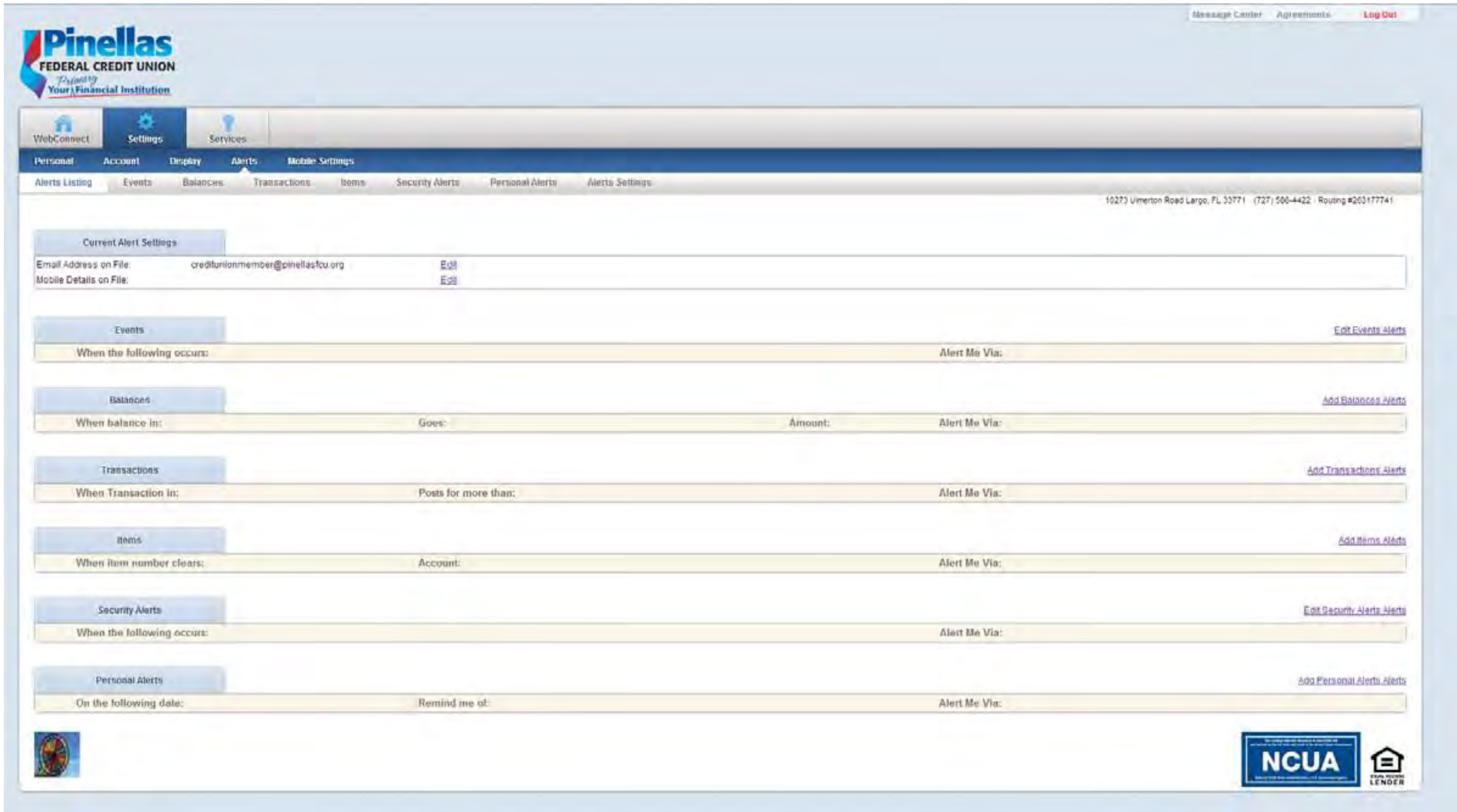
Setting up eAlerts in WebConnect

Our WebConnect upgrade includes an electronic alert (“eAlert”) feature. You can set up account alerts for a variety of events. This guide shows you how to set up alerts.

1. Login to WebConnect

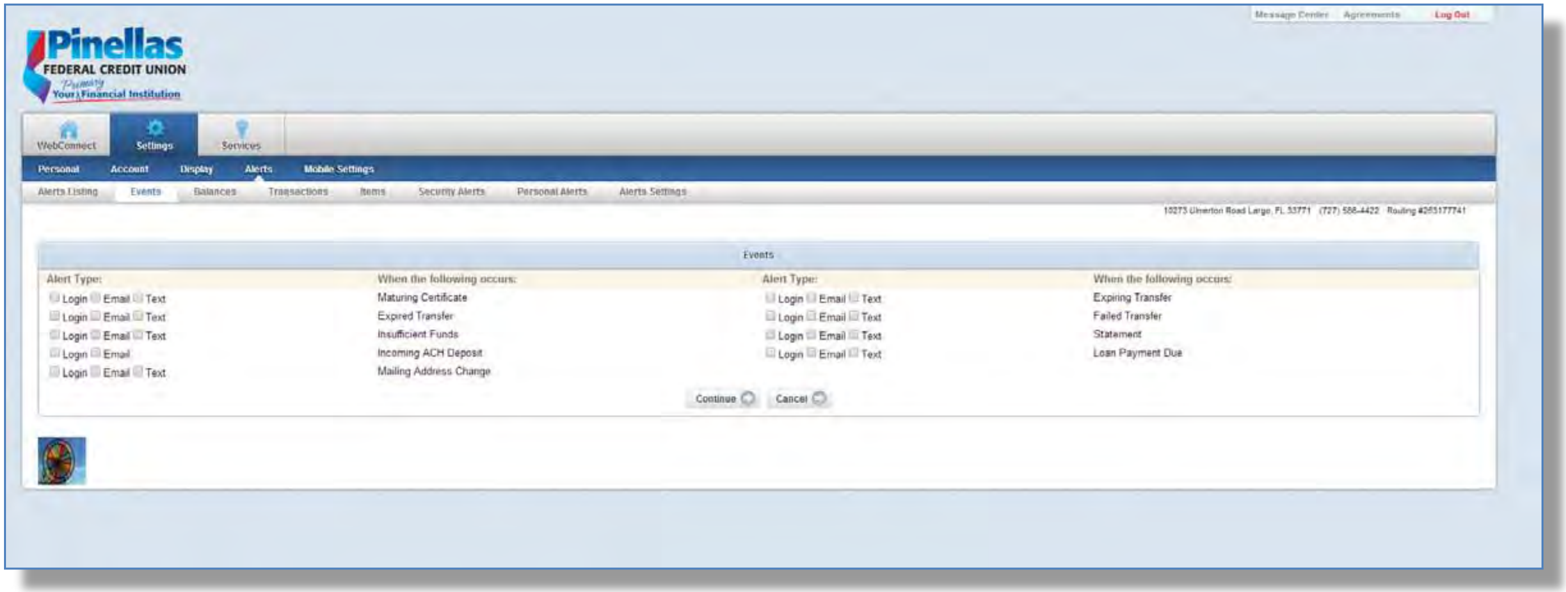


2. Navigate to Settings in the menu bar and select Alerts from the submenu.



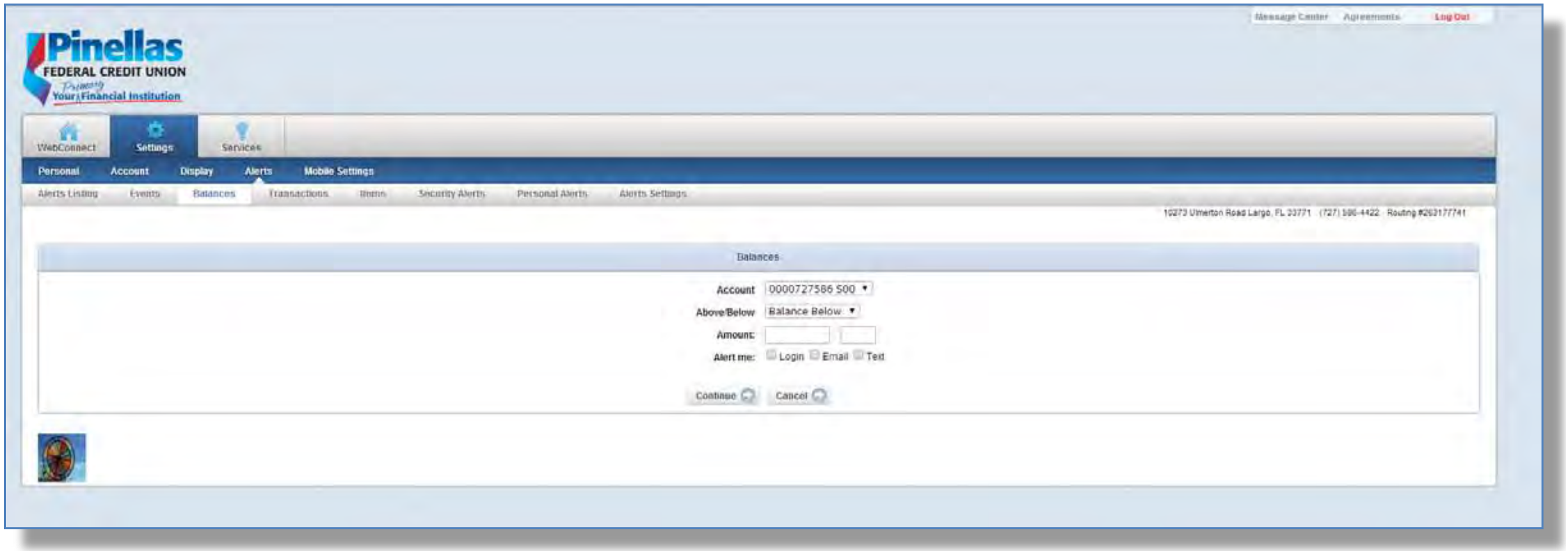
Select Alerts to view the Current Alert Settings page, a summary of alerts and the email and cell phone number to which alerts are being delivered. You can edit alerts from the Current Alert Settings page by using the edit buttons on the right side of the screen or by using submenus at the top, as we did, in the next steps.

3. Add and/or Edit Event Alerts



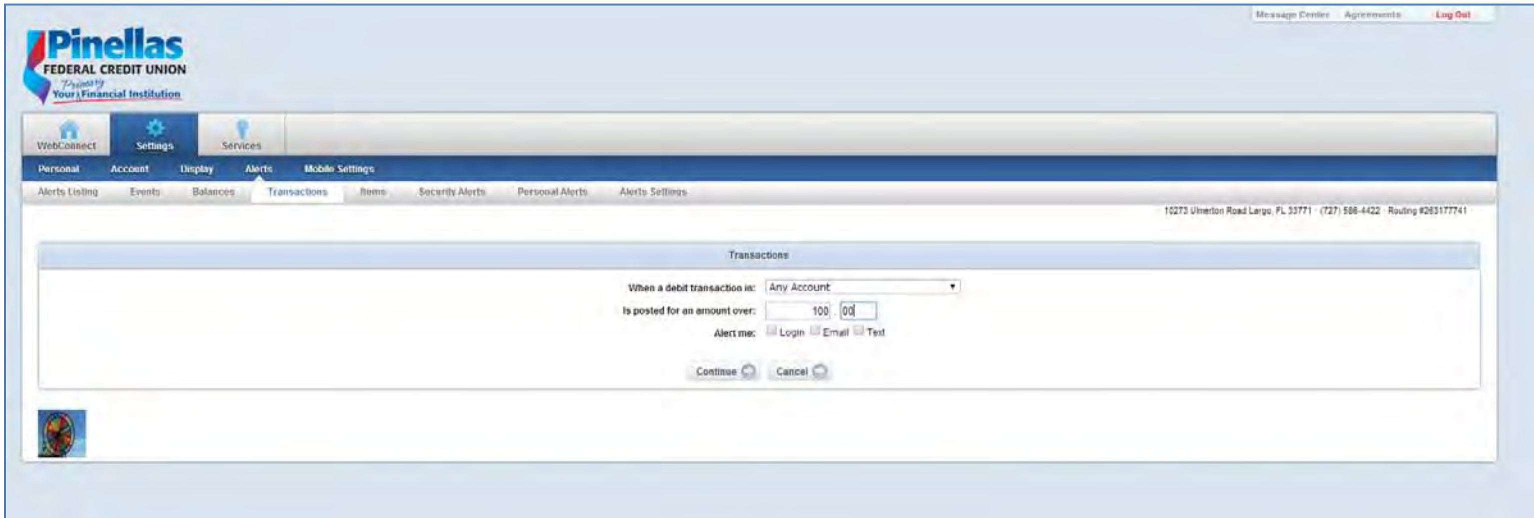
Set up Event alerts to notify you when a certificate matures; a transfer expires, fails or is about to expire; there are insufficient funds in your account; upcoming ACH deposits (direct deposits); if your mailing address is changed; your statement is available or if you have a loan payment due. You can set up these alerts to notify you when you login to WebConnect, via email or text message (or all three methods).

4. Add and/or Edit Balance Alerts



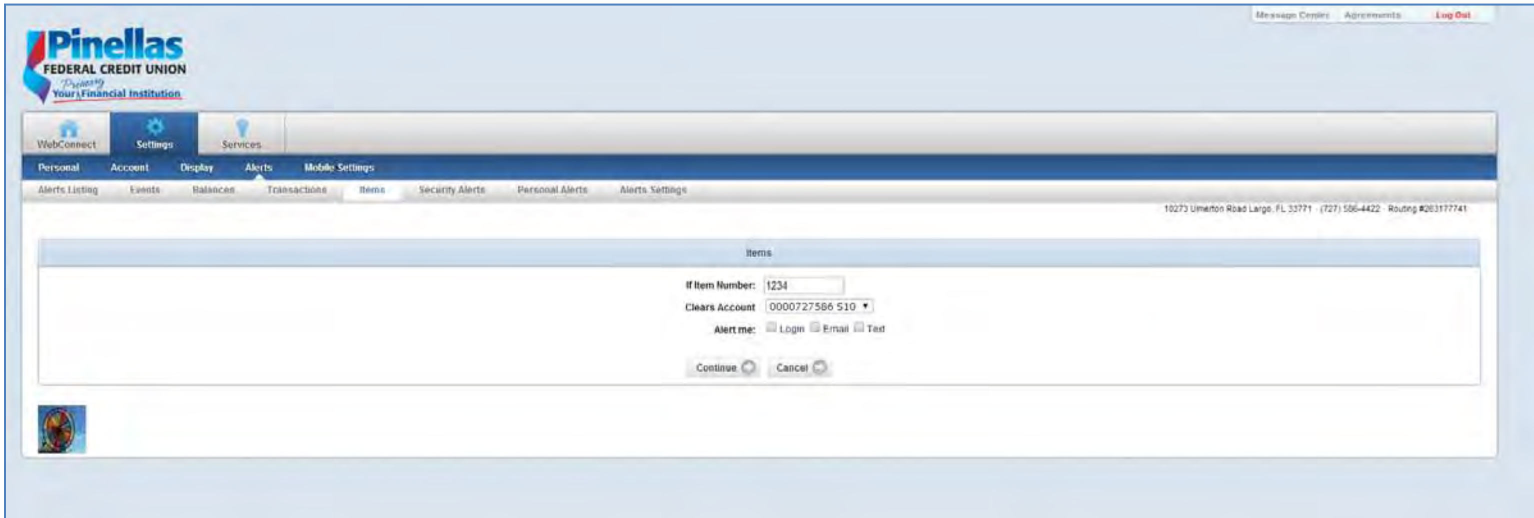
Set up Balance alerts to notify you if your balance falls below or goes above a specific amount. You can set this up on any of your share IDs (savings, checking, club, etc.). You select the account, whether you want the balance to be above or below, and the dollar amount. For example, you can set up an alert to notify you when your checking account balance is below $100.00. You can set up these alerts to notify you when you login to WebConnect, via email or text message (or all three methods).

5. Add and/or Edit Transaction Alerts



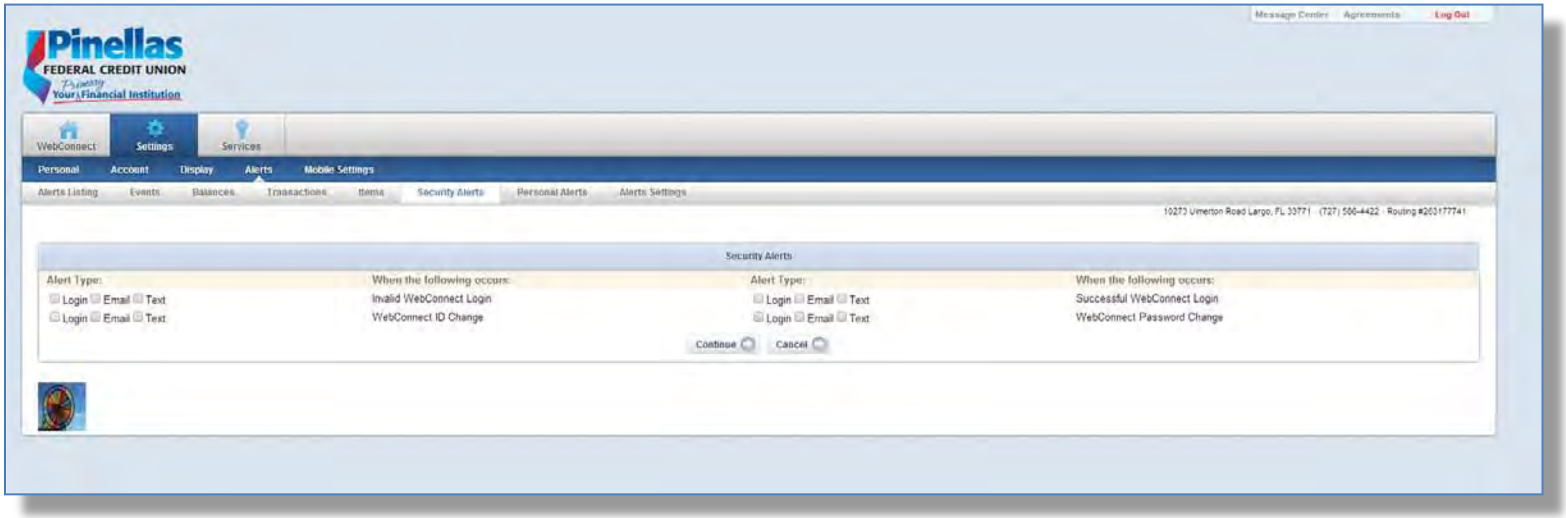
Set up Transaction alerts to notify you when transactions over a specified dollar amount post to your account. You select the share ID and dollar amount. You can set up these alerts to notify you when you login to WebConnect, via email or text message (or all three methods).

6. Add and/or Edit Item Alerts



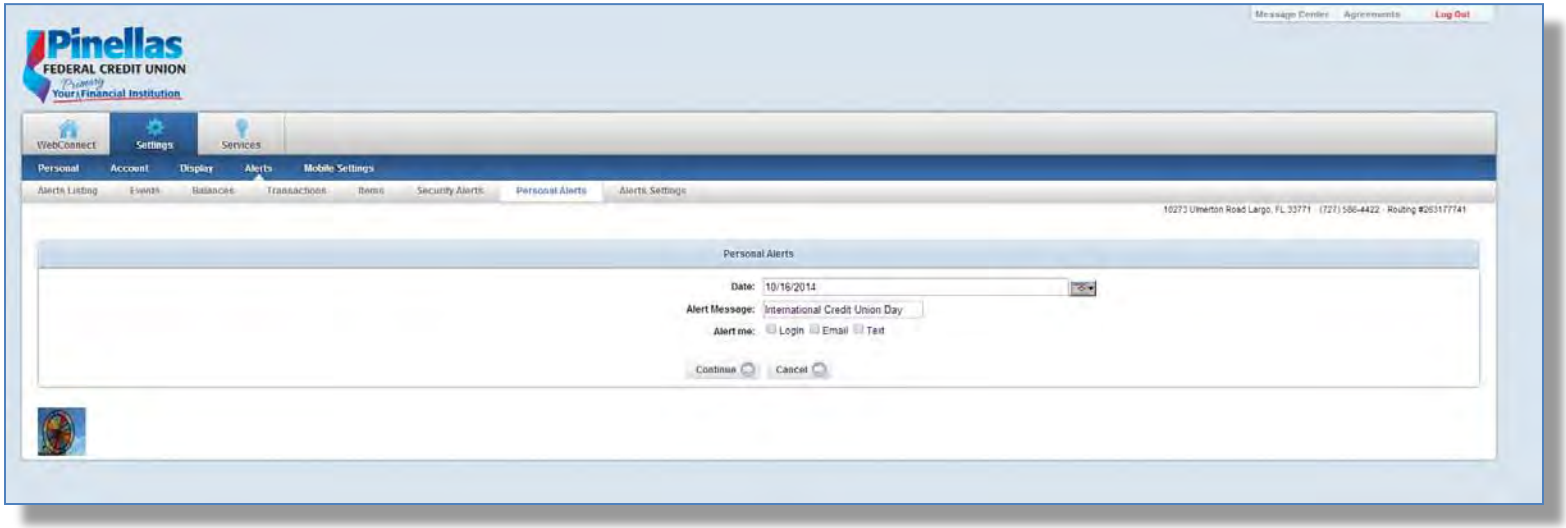
Set up Item alerts to notify you when a specific draft number clears. Enter the draft number in the item number box and select the appropriate share ID. You can set up these alerts to notify you when you login to WebConnect, via email or text message (or all three methods).

7. Add and/or Edit Security Alerts



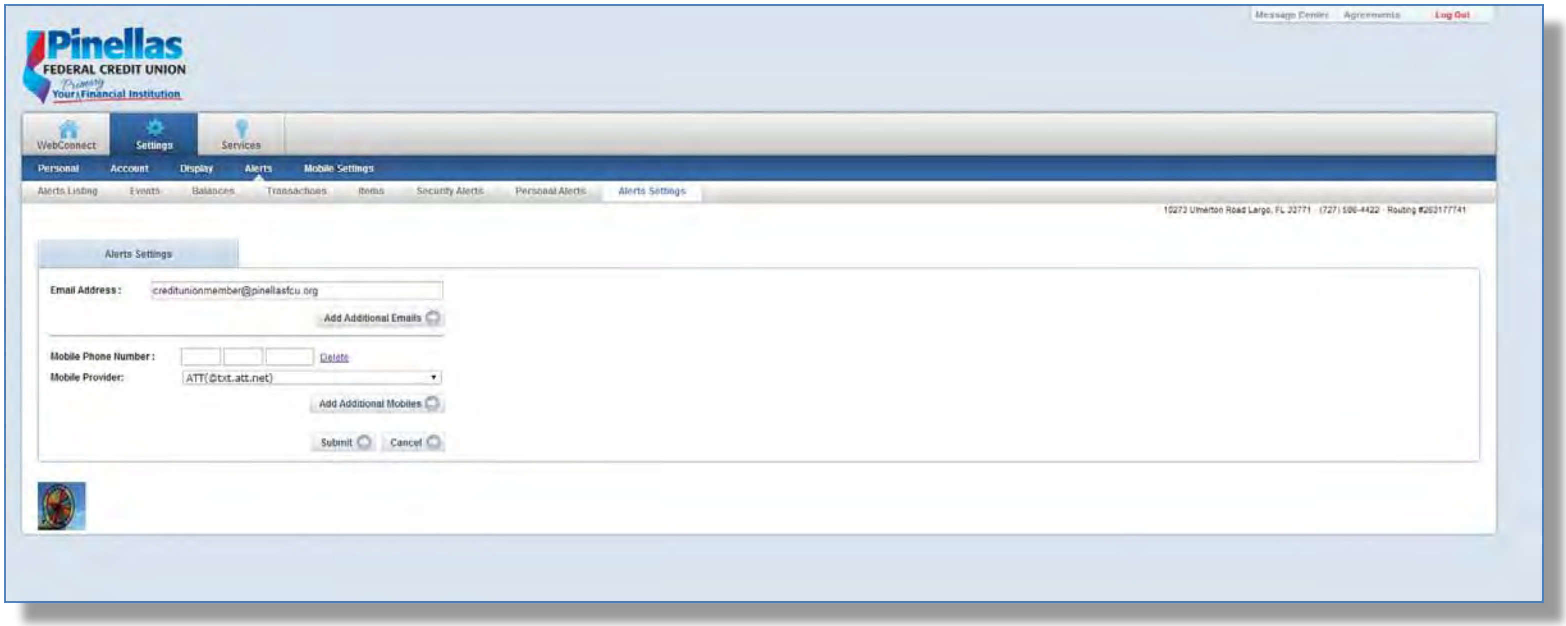
Set up Security alerts to notify you when your WebConnect login credentials are being used or changed. You can set up these alerts to notify you when you login to WebConnect, via email or text message (or all three methods).

8. Add and/or Edit Personal Alerts



Set up customizable Personal alerts to notify you of any message you would like to receive on a given day. The example above is set up to send an alert on International Credit Union Day 2014. You can set up these alerts to notify you when you login to WebConnect, via email or text message (or all three methods).

9. Add and/or Edit Alert Settings



The Alert Settings menu allows you to update the email address(es) and mobile phone number(s) to which alerts are delivered. Please note that you do need to select a mobile provider and standard text message/data rates do apply. See Online Agreement for terms.

For assistance, feel free to call Member Services at 727.586.4422 or visit your nearest branch.