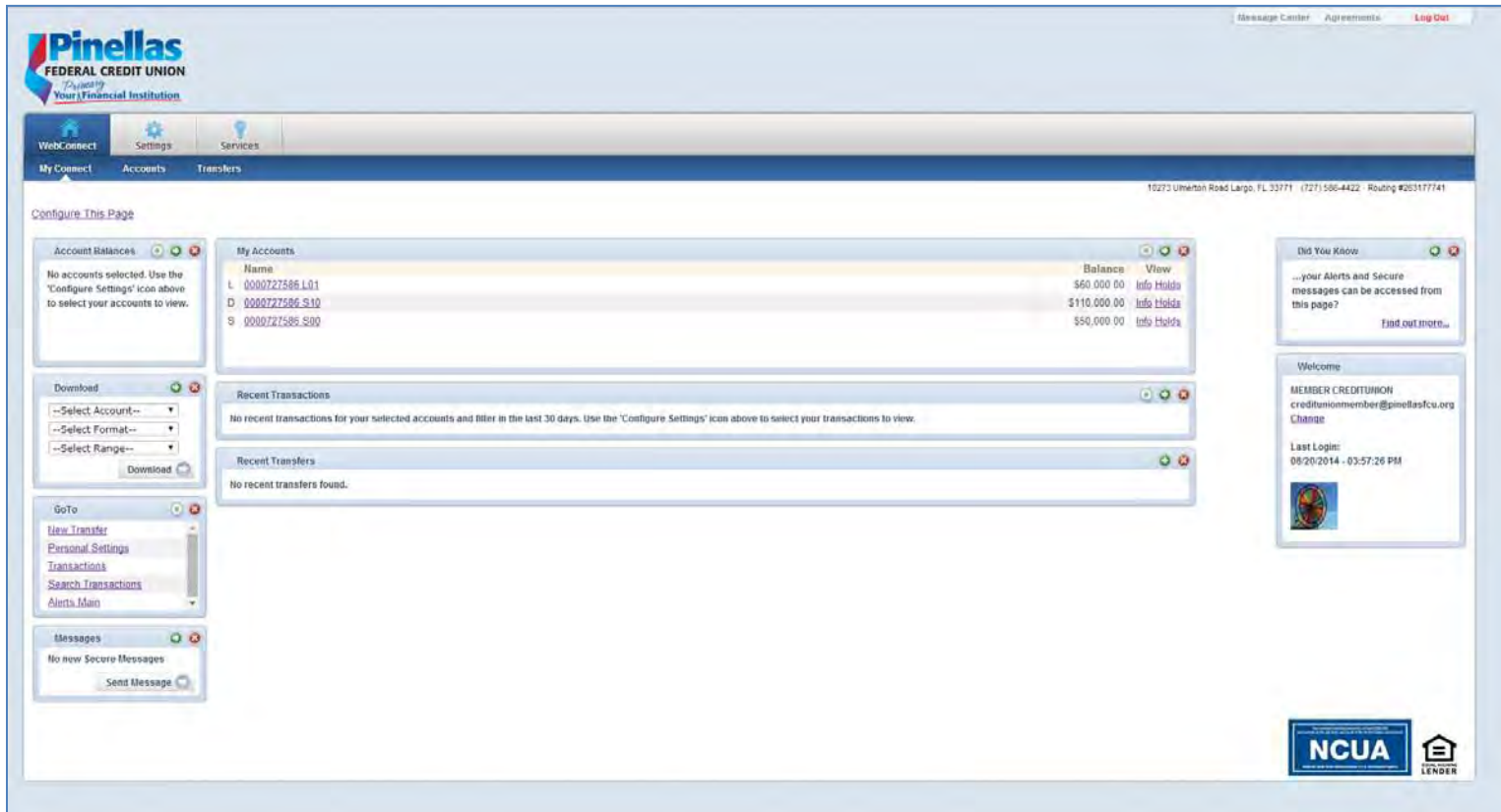


Our WebConnect upgrade includes an electronic alert (“eAlert”) feature. You can set up account alerts for a variety of events. This guide shows you how to set up alerts.

## 1. Login to WebConnect



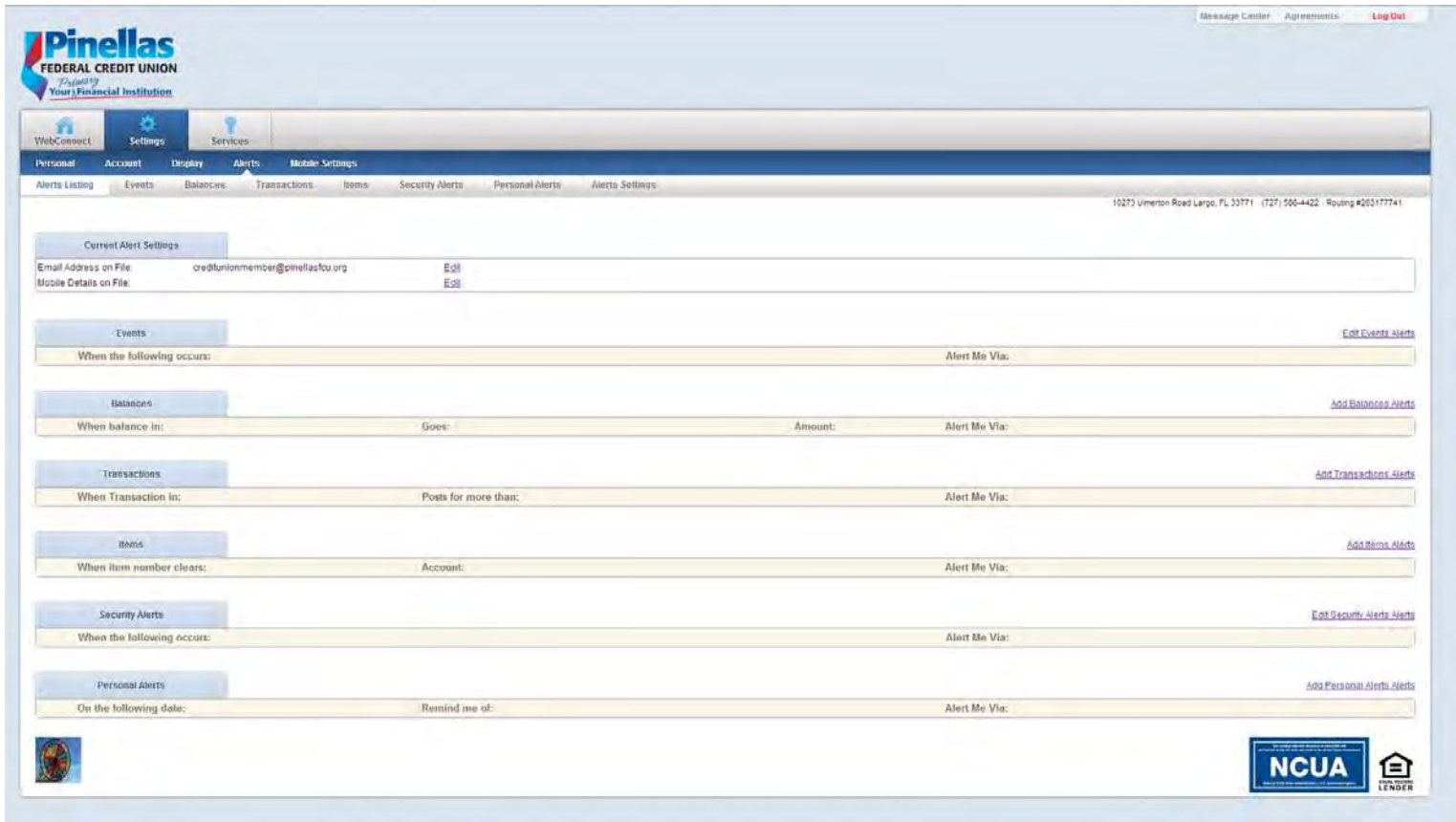
The screenshot displays the WebConnect interface for Pinellas Federal Credit Union. The top navigation bar includes 'WebConnect', 'Settings', and 'Services'. Below this, there are tabs for 'My Connect', 'Accounts', and 'Transfers'. The main content area is titled 'Configure This Page' and contains several widgets:

- Account Balances:** A widget with a 'Configure Settings' icon and a message: 'No accounts selected. Use the "Configure Settings" icon above to select your accounts to view.'
- My Accounts:** A table listing accounts with columns for Name, Balance, and View.
 

Name	Balance	View
L 000022586 L01	\$60,000.00	<a href="#">Info</a> <a href="#">Hold</a>
D 000022586 S10	\$110,000.00	<a href="#">Info</a> <a href="#">Hold</a>
S 000022586 S00	\$50,000.00	<a href="#">Info</a> <a href="#">Hold</a>
- Download:** A widget with dropdown menus for 'Select Account', 'Select Format', and 'Select Range', and a 'Download' button.
- GoTo:** A widget with a list of links: 'New Transfer', 'Personal Settings', 'Transactions', 'Search Transactions', and 'Alerts Main'.
- Messages:** A widget with a message: 'No new Secure Messages' and a 'Send Message' button.
- Recent Transactions:** A widget with a message: 'No recent transactions for your selected accounts and filter in the last 30 days. Use the "Configure Settings" icon above to select your transactions to view.'
- Recent Transfers:** A widget with a message: 'No recent transfers found.'
- Did You Know:** A widget with a message: '...your Alerts and Secure messages can be accessed from this page?' and a 'Find out more...' link.
- Welcome:** A widget with a message: 'Welcome MEMBER CREDITUNION creditunionmember@pinellasfcu.org Change' and 'Last Login: 08/20/2014 - 03:57:26 PM'.

The bottom right corner of the interface features the NCUA LENDER logo.

## 2. Navigate to Settings in the menu bar and select Alerts from the submenu.



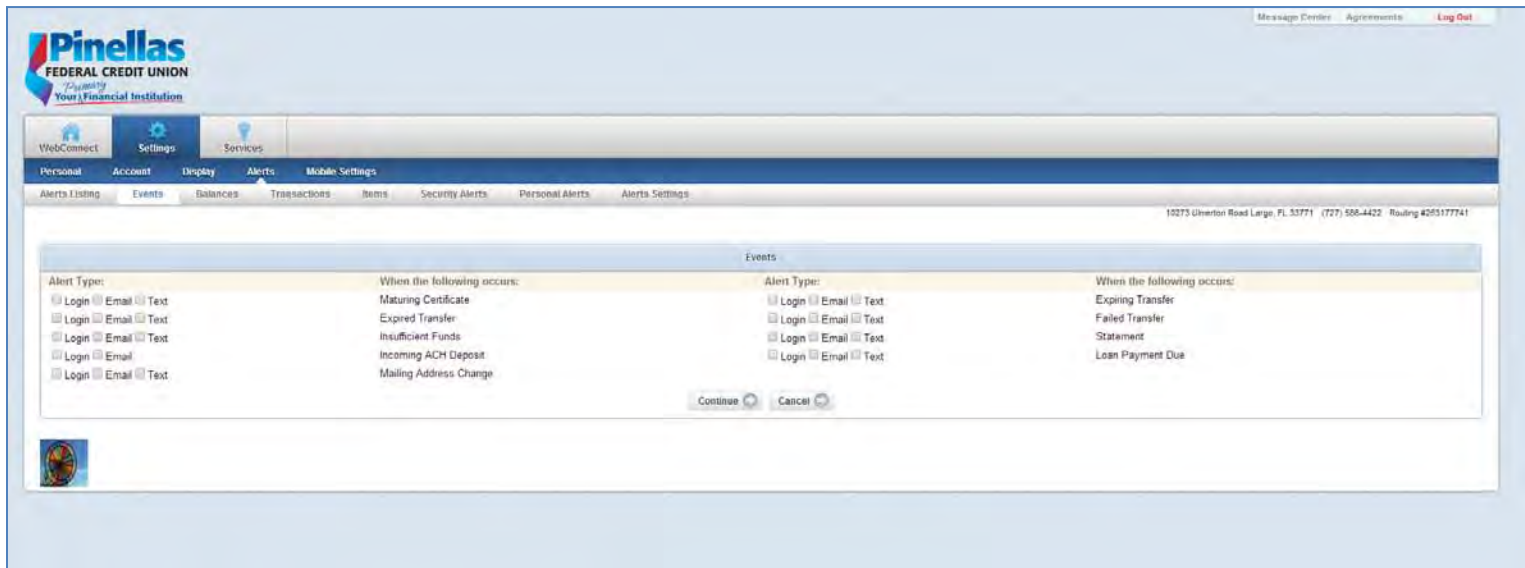
The screenshot shows the 'Alerts' settings page in the WebConnect interface. The top navigation bar includes 'WebConnect', 'Settings', and 'Services'. Below this, a secondary menu has 'Personal', 'Account', 'Display', 'Alerts', and 'Mobile Settings'. The 'Alerts' submenu is expanded, showing options for 'Alerts Listing', 'Events', 'Balances', 'Transactions', 'Items', 'Security Alerts', 'Personal Alerts', and 'Alerts Settings'. The main content area is titled 'Current Alert Settings' and displays the following information:

- Message Center | Agreements | Log Out
- 10273 Vimeron Road Largo, FL 33771 | (727) 500-4422 | Routing #205177741
- Current Alert Settings**
- Email Address on File: creditunionmember@pinellasfcu.org [Edit](#)
- Mobile Details on File: [Edit](#)
- Events** [Edit Events Alerts](#)
- When the following occurs:  Alert Me Via:
- Balances** [Add Balance Alerts](#)
- When balance is:  Goes:  Amount:  Alert Me Via:
- Transactions** [Add Transactions Alerts](#)
- When Transaction is:  Posts for more than:  Alert Me Via:
- Items** [Add Items Alerts](#)
- When item number clears:  Account:  Alert Me Via:
- Security Alerts** [Edit Security Alerts Alerts](#)
- When the following occurs:  Alert Me Via:
- Personal Alerts** [Add Personal Alerts Alerts](#)
- On the following date:  Remind me of:  Alert Me Via:

The page also features the NCUA Lender logo in the bottom right corner.

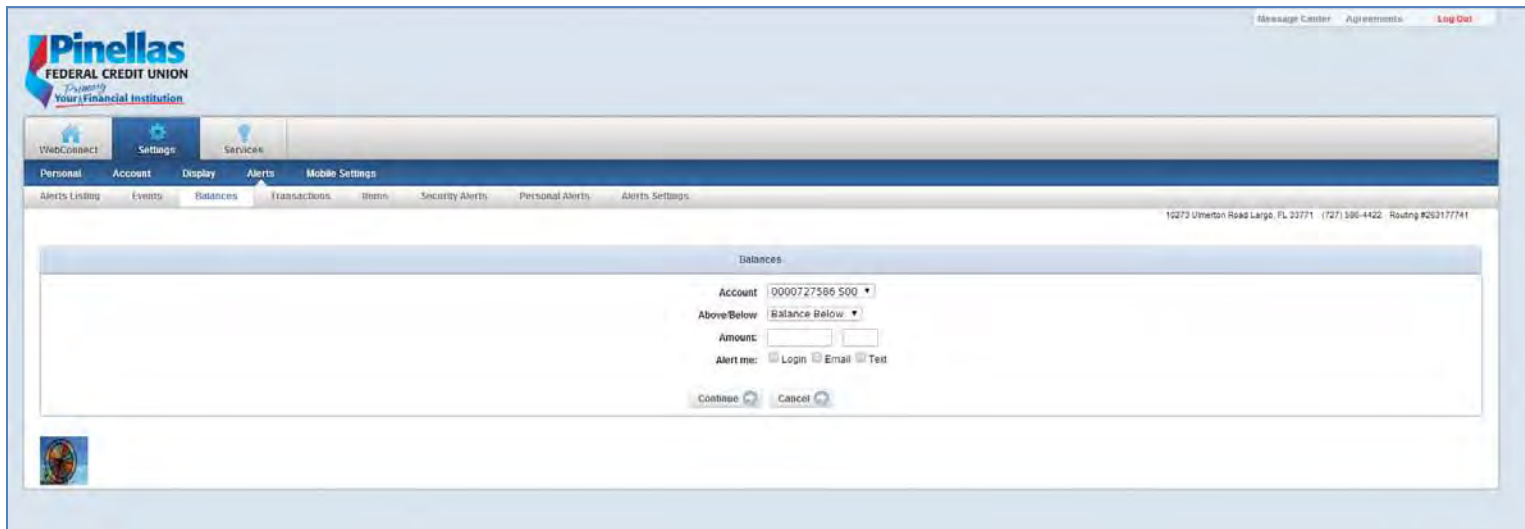
Select Alerts to view the Current Alert Settings page, a summary of alerts and the email and cell phone number to which alerts are being delivered. You can edit alerts from the Current Alert Settings page by using the edit buttons on the right side of the screen or by using submenus at the top, as we did, in the next steps.

## 3. Add and/or Edit Event Alerts



Set up Event alerts to notify you when a certificate matures; a transfer expires, fails or is about to expire; there are insufficient funds in your account; upcoming ACH deposits (direct deposits); if your mailing address is changed; your statement is available or if you have a loan payment due. You can set up these alerts to notify you when you login to WebConnect, via email or text message (or all three methods).

## 4. Add and/or Edit Balance Alerts

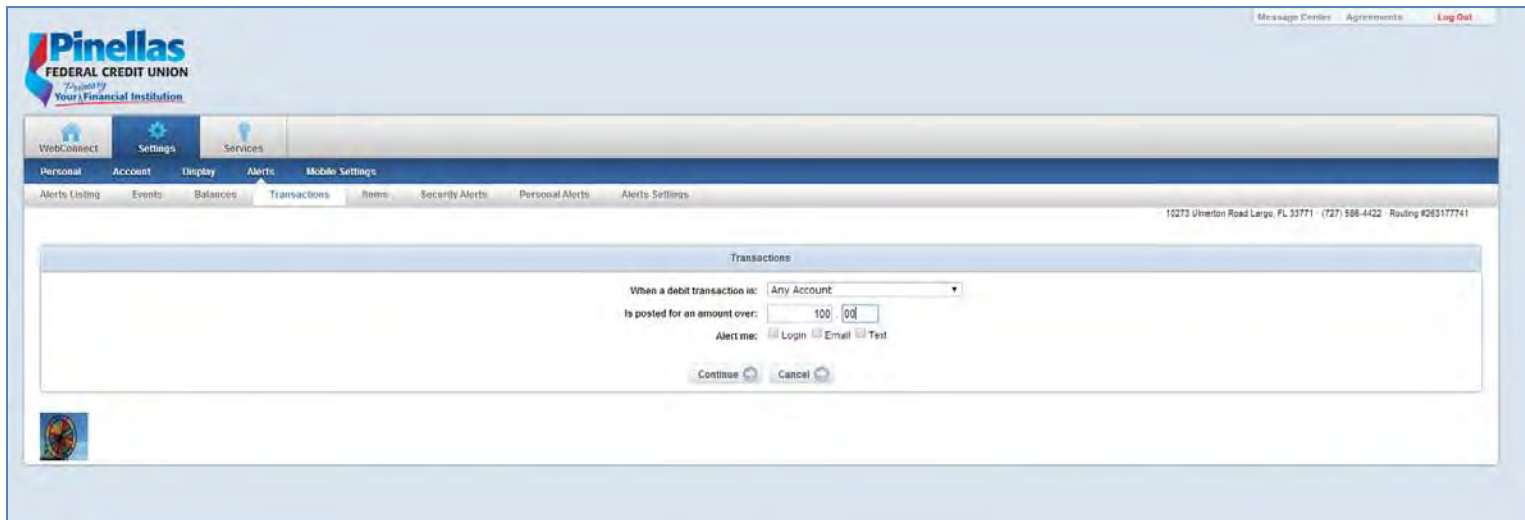


The screenshot displays the WebConnect interface for Pinellas Federal Credit Union. The top navigation bar includes 'WebConnect', 'Settings', and 'Services'. Below this, a secondary navigation bar lists 'Personal', 'Account', 'Display', 'Alerts', and 'Mobile Settings'. The 'Alerts' section is expanded, showing sub-options: 'Alerts Listing', 'Events', 'Balances', 'Transactions', 'Items', 'Security Alerts', 'Personal Alerts', and 'Alerts Settings'. The 'Balances' sub-option is selected, leading to a form titled 'Balances'. The form contains the following fields and options:

- Account: 0000727586 500
- Above/Below: Balance Below
- Amount: [ ] [ ]
- Alert me:  Login  Email  Text
- Buttons: Continue, Cancel

Set up Balance alerts to notify you if your balance falls below or goes above a specific amount. You can set this up on any of your share IDs (savings, checking, club, etc.). You select the account, whether you want the balance to be above or below, and the dollar amount. For example, you can set up an alert to notify you when your checking account balance is below \$100.00. You can set up these alerts to notify you when you login to WebConnect, via email or text message (or all three methods).

## 5. Add and/or Edit Transaction Alerts

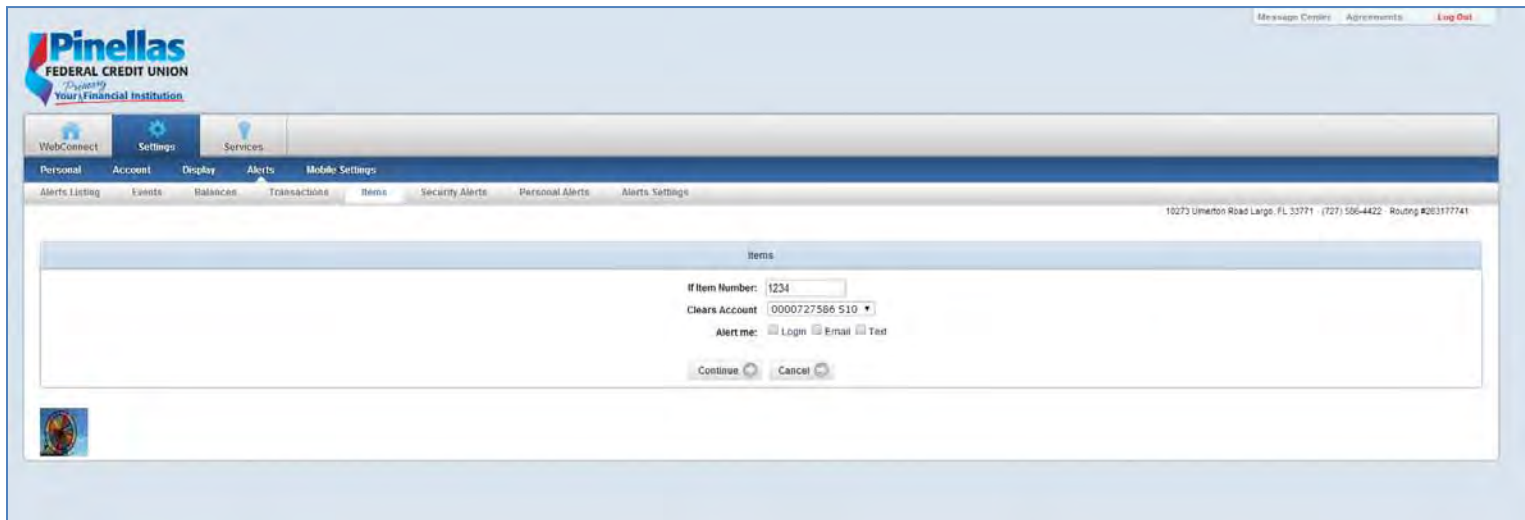


The screenshot displays the Pinellas Federal Credit Union WebConnect interface. The top navigation bar includes 'WebConnect', 'Settings', and 'Services'. Below this, a secondary navigation bar lists 'Personal', 'Account', 'Display', 'Alerts', and 'Mobile Settings'. The 'Alerts' section is expanded, showing sub-options: 'Alerts Listing', 'Events', 'Balances', 'Transactions', 'Items', 'Security Alerts', 'Personal Alerts', and 'Alerts Settings'. The 'Transactions' sub-option is selected, leading to a configuration form. The form is titled 'Transactions' and contains the following fields and options:

- 'When a debit transaction is:' with a dropdown menu set to 'Any Account'.
- 'Is posted for an amount over:' with a text input field containing '100' and a currency symbol '00'.
- 'Alert me:' with three radio button options: 'Login', 'Email', and 'Text'.
- 'Continue' and 'Cancel' buttons at the bottom.

Set up Transaction alerts to notify you when transactions over a specified dollar amount post to your account. You select the share ID and dollar amount. You can set up these alerts to notify you when you login to WebConnect, via email or text message (or all three methods).

## 6. Add and/or Edit Item Alerts



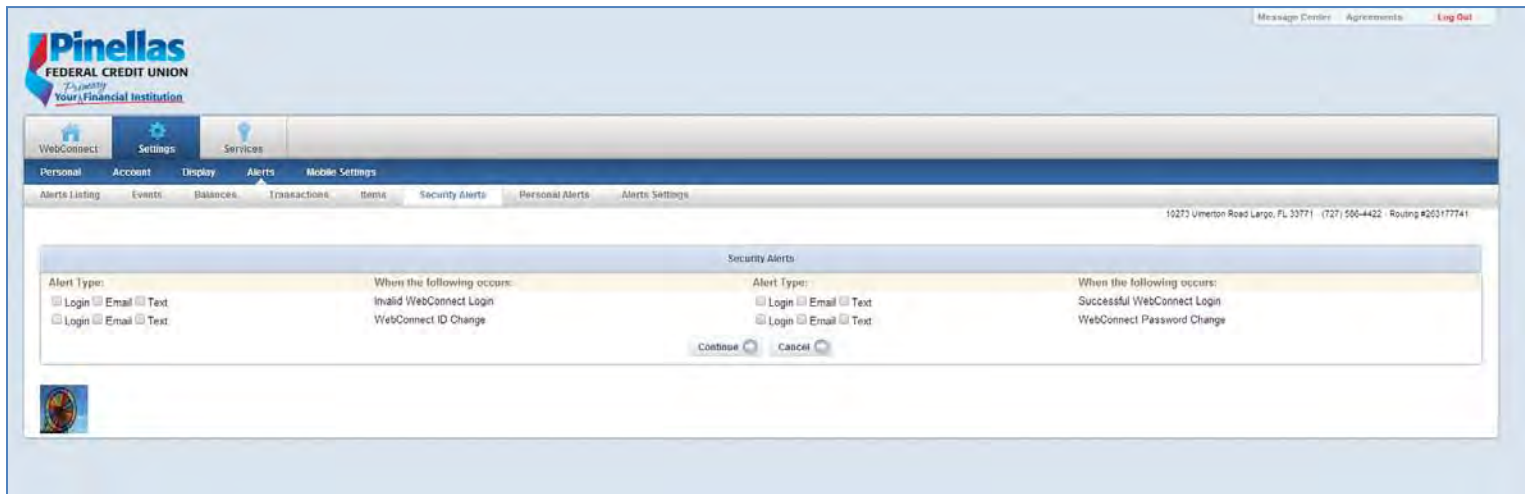
The screenshot shows the Pinellas Federal Credit Union WebConnect interface. The top navigation bar includes 'WebConnect', 'Settings', and 'Services'. Below this, there are tabs for 'Personal', 'Account', 'Display', 'Alerts', and 'Mobile Settings'. The 'Alerts' tab is active, and the 'Items' sub-tab is selected. The main content area displays the 'Items' alert setup form with the following fields and options:

- Item Number: 1234
- Clears Account: 0000727586 510
- Alert me:  Login  Email  Text
- Buttons: Continue, Cancel

Set up Item alerts to notify you when a specific draft number clears. Enter the draft number in the item number box and select the appropriate share ID. You can set up these alerts to notify you when you login to WebConnect, via email or text message (or all three methods).

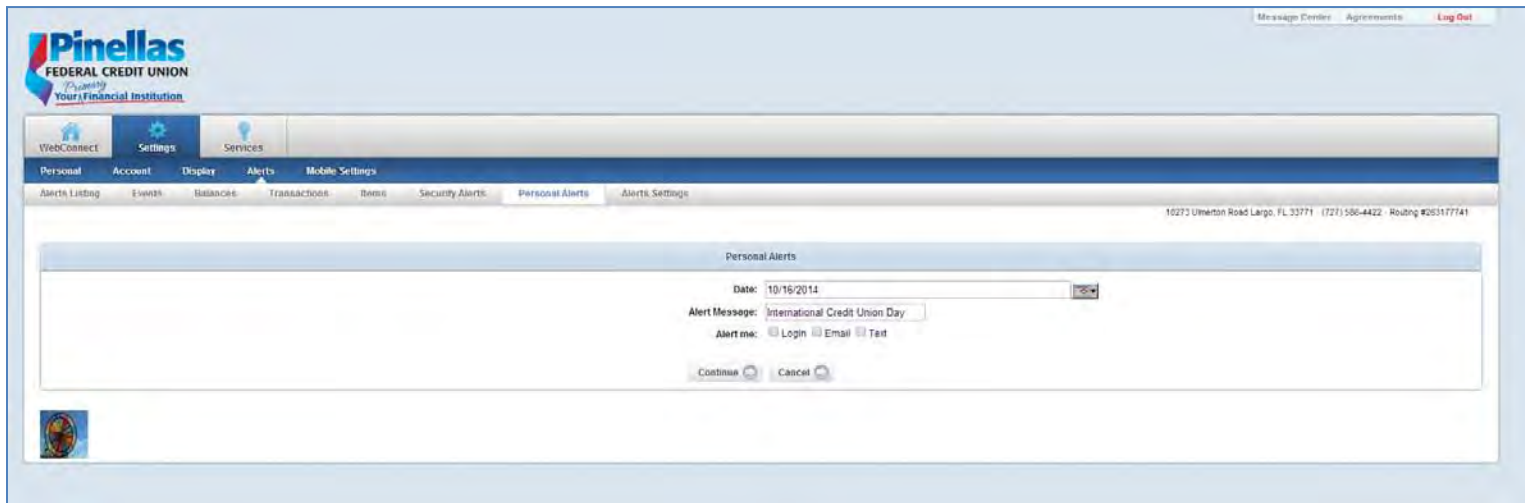


## 7. Add and/or Edit Security Alerts



Set up Security alerts to notify you when your WebConnect login credentials are being used or changed. You can set up these alerts to notify you when you login to WebConnect, via email or text message (or all three methods).

## 8. Add and/or Edit Personal Alerts



The screenshot displays the WebConnect interface for Pinellas Federal Credit Union. The top navigation bar includes 'WebConnect', 'Settings', and 'Services'. Below this, a secondary navigation bar lists 'Personal', 'Account', 'Display', 'Alerts', and 'Mobile Settings'. The 'Alerts' section is active, showing a sub-menu with 'Alerts Listing', 'EVENTS', 'BALANCE', 'TRANSACTIONS', 'ITEMS', 'Security Alerts', 'Personal Alerts', and 'Alerts Settings'. The 'Personal Alerts' page is currently displayed, featuring a date selector set to '10/16/2014', an 'Alert Message' field containing 'International Credit Union Day', and radio button options for 'Alert me:' with 'Login', 'Email', and 'Text' selected. 'Continue' and 'Cancel' buttons are located at the bottom of the form.

Set up customizable Personal alerts to notify you of any message you would like to receive on a given day. The example above is set up to send an alert on International Credit Union Day 2014. You can set up these alerts to notify you when you login to WebConnect, via email or text message (or all three methods).



## 9. Add and/or Edit Alert Settings

The screenshot shows the 'Alerts Settings' page in the WebConnect interface. The page header includes the Pinellas Federal Credit Union logo and navigation tabs for 'WebConnect', 'Settings', and 'Services'. Below the navigation, there are sub-tabs for 'Personal', 'Account', 'Display', 'Alerts', and 'Mobile Settings'. The 'Alerts' sub-tab is active, showing a list of alert categories: 'Alerts Listing', 'Events', 'Balances', 'Transactions', 'Items', 'Security Alerts', 'Personal Alerts', and 'Alerts Settings'. The 'Alerts Settings' sub-tab is selected, displaying a form with the following fields: 'Email Address' (with a dropdown menu showing 'creditunionmember@pinellasfcu.org' and an 'Add Additional Emails' button), 'Mobile Phone Number' (with a 'Delete' link), 'Mobile Provider' (with a dropdown menu showing 'ATT (@txt.att.net)' and an 'Add Additional Mobiles' button), and 'Submit' and 'Cancel' buttons. The page also displays the address '15272 Umelon Road Largo, FL 32771' and the phone number '(727) 506-4422'.

The Alert Settings menu allows you to update the email address(es) and mobile phone number(s) to which alerts are delivered. Please note that you do need to select a mobile provider and standard text message/data rates do apply. See Online Agreement for terms.

**For assistance, feel free to call Member Services  
at 727.586.4422 or visit your nearest branch.**